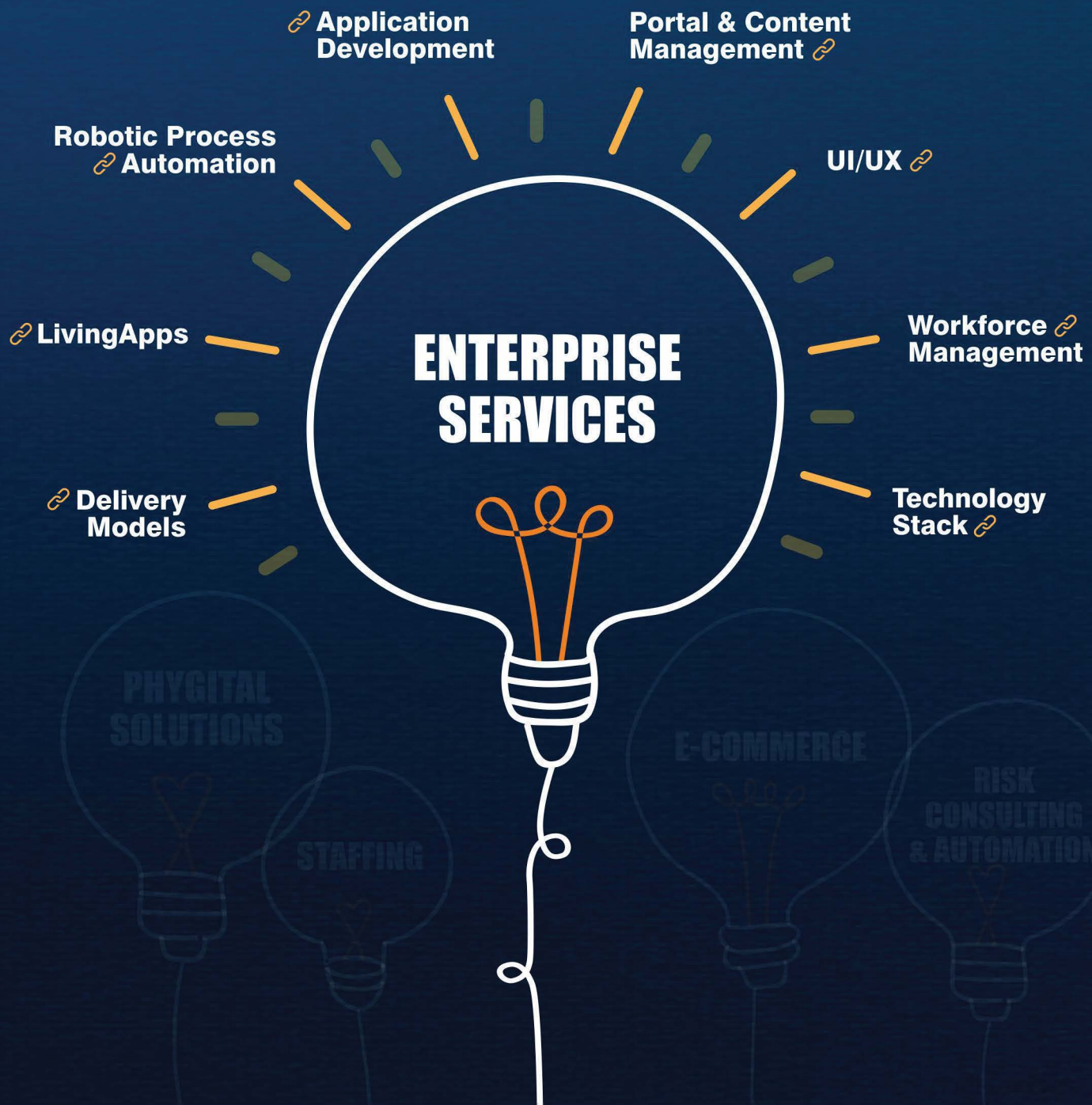




FUTURESOFT[®]

FOCUSED . FLEXIBLE . FUTURISTIC . FAMILY

Get **Connected** to Futuresoft, Stay Connected to **Global Success.**



Delivery Models



FUTURESOFT[®]
FOCUSED . FLEXIBLE . FUTURISTIC . FAMILY

Flexible engagement models include

ONSITE- OFFSHORE

- Maximum cost savings while simultaneously providing high quality services
- Optimum onsite-offshore ratio will be determined after an offshore- ability study
- Resources deployed onsite & offshore with end-to-end responsibility for delivering committed services
- SLAs will be defined and adhered accordingly

PURE OFFSHORE

Perform Business-as-Usual activities from offshore
Minimal onsite presence required for coordination and project management

THE RIGHT SUPPORT

FutureSoft India provides the right support for our solutions making sure our customers continue to get the maximum benefit from their solution investments.

THE RIGHT TRAINING

Proper training is crucial for effective use of solutions and systems. Our solutions come with a learning program to ensure management, technical support, and agents have the necessary knowledge to use them effectively and maximize organizational benefits.

THE RIGHT PROVIDER

FutureSoft India aims to deliver top-notch contact center consulting services that exceed client expectations, provide excellent value, and leave clients equipped to maintain and enhance solutions.

ONGOING CUSTOMER RELATIONSHIPS

We believe in building long-lasting relationships with our customers. We keep them informed about the progress of their solution, provide updates and new feature reviews, and distribute solution, industry & product news through our unique communication channels.

Application Development



Our technical team analyzes your application needs, designs the architecture, develops, tests, and implements it with expertise.

- Analysis & Design Support
- Base Technology Enhancement
- App. Integration with Internal & External sources
- Testing Service & Product Help Desk
- Project Management & Project Planning
- Post Development Support
- Maintenance & Support of Existing Application



Mobile Application Development

Connect with FutureSoft & Expand Capabilities.

- Application Architecture • Enterprise Mobile Apps
- Consumer Mobile Apps • User Experience • User Interface
- Data Services • Communication Protocols
- Hybrid Technologies • Native Technologies
- Programming Languages • Mobile Database • IDEs
- Mobile payments • Cloud Platforms



Flutter



Unity



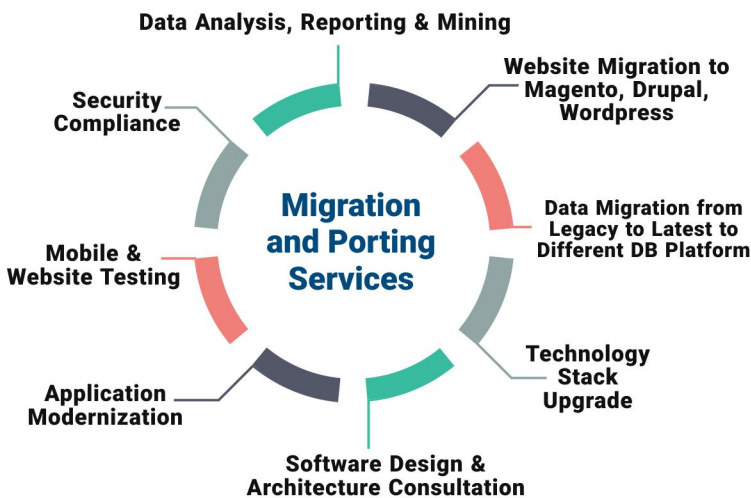
React



Web Development Services

FutureSoft India offers top-quality customer-focused web development services using the latest technologies. We specialize in **Magento, WordPress, Drupal, PHP, Objective C, and .NET** development.

- Custom Web Development
- eCommerce platform
- Shopping Cart Development
- Blog Development
- Analytics and tracking code
- API Implementation
- Mobile site & Application Development
- Regular website maintenance & trouble shooting



Migration & Porting

Several business needs can prompt the migration or porting of existing applications, such as mergers and acquisitions requiring support across multiple platforms.



Faster time to implementation



Reduced project and maintenance costs



Greater return on your IT investments due to best choice platform migration

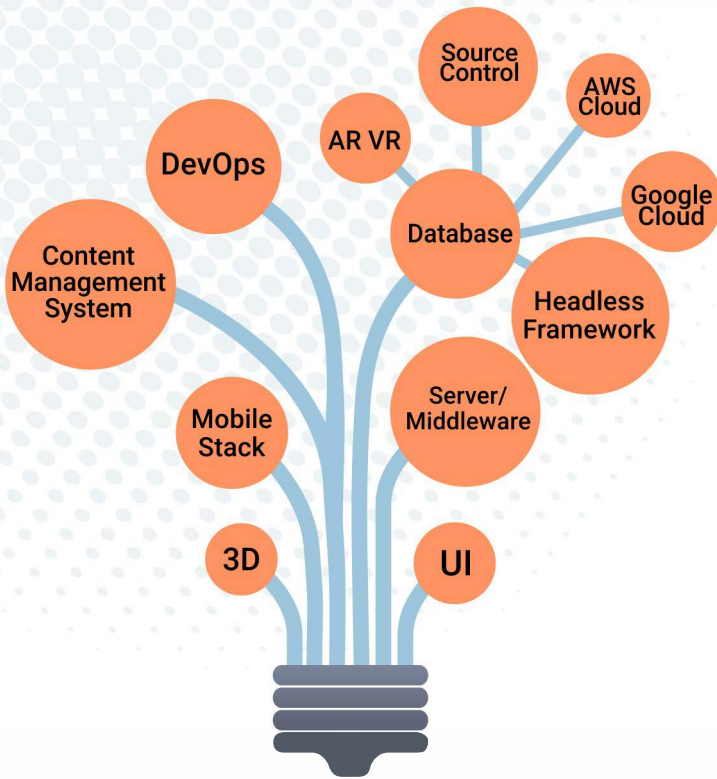


QA Testing

FutureSoft India provides software quality assurance (QA) and testing services that prioritize maximizing software quality and performance while minimizing costs and risks for clients.

The advantages:

- Quality Assurance driven by Best Practices
- Skilled QA and Testing teams with extensive technology expertise
- Distinctive multi-step approach to Quality Assurance
- Cutting-edge Testing Lab continually updated with new processes and technology advancements.



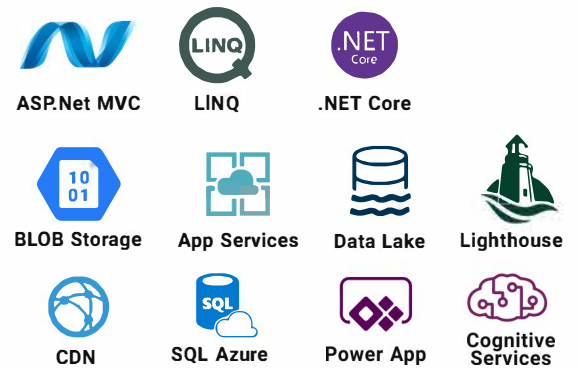
Technology Stack

FutureSoft India has a team of experts who specialize in various technologies used across different industries. We use standard components and develop applications of varying complexity across multiple systems. We optimize the software development process by utilizing the latest features and tools available.

User Interface



Microsoft Stack and Azure

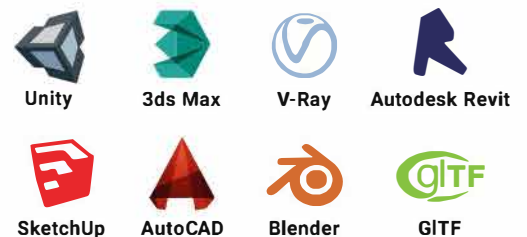


Headless Framework

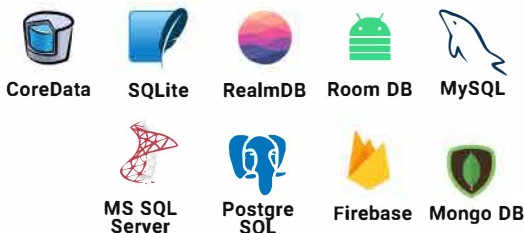


**“Total IT Outsourcing”
Give us SLA’s
and Budget –
We will deliver**

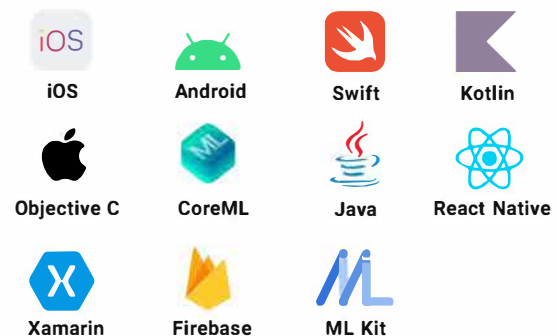
3D Modeling & Designs



Database



Mobile Stack



Content Management Systems





FutureSoft's LivingApps® Application Management Service

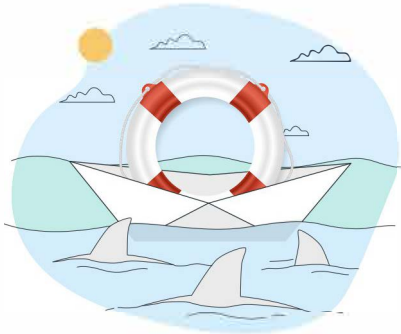
is intended to help you effectively and efficiently modernize, evaluate, optimize, and maintain business applications.

It also enables you to concentrate on your primary objectives, work on innovations, and manage your company effectively. As the name implies, Living Apps adds life to the apps and lowers their maintenance costs while also improving their quality, dependability, and responsiveness to clients.



Application Management

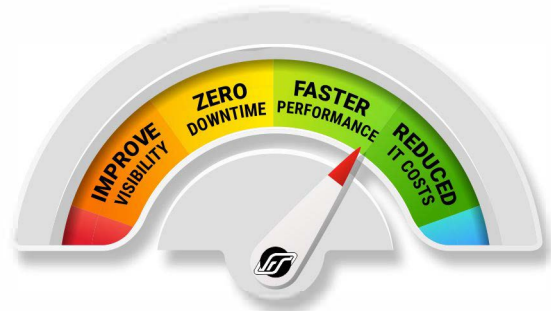
Application Risk Assessment Service



Avoid Pitfalls & Maximize the value of your applications

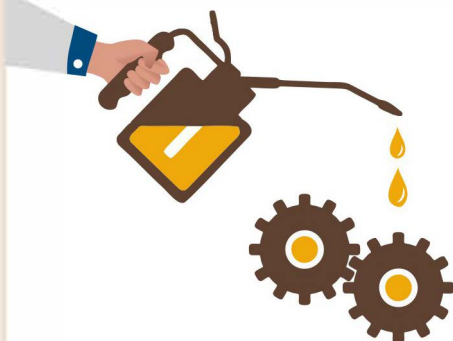
Understand your application and its infrastructure in terms of computing, storage, and network and get an application risk assessment right away.

Application Optimization Service



Optimize the mission critical applications to embark on your business missions!
Hold the secret of **faster-performing applications** now.

Application Maintenance Service



Lubricate your enterprise applications to make the most of them

While creating applications for a business is significant, maintaining them plays an equal role.

Application Modernization Service



Add bells and whistles to your Enterprise Apps
Bring technical upgrades to your applications and modernize them.



Portal/Content Management



Create buoyancy in your portal

Enables non-technical users to store, organize and publish web content easily. A CMS separates presentation from content on a website, so that content creators can manage websites without help from a developer. A website that doesn't require frequent updates or new content can get by with hard-coded pages, but for enterprises that have multiple users adding content on a regular basis, a CMS is necessary. In addition to being easier to use, a CMS allows content to be released faster with tools to track and manage the entire archive of content for a given site.



Portal Services Offerings



CMS Offerings



Mobile Portals



UI/UX Design

Robotic Process Automation



Automate your Digital Business Tasks, and Swing Higher with RPA

Robotic Process Automation (RPA) is an application of technologies targeted towards automating business processes. RPA allows automation of the tasks that are done on a computer, minimizing the workload of other people.

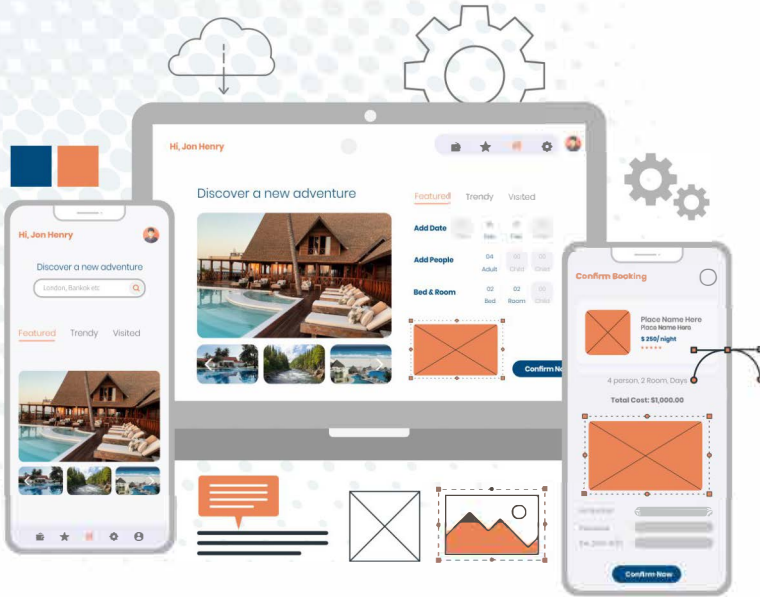
RPA performs tasks exactly like a human being does including logging in, operating process, data handling, running applications, performing calculations, and logging out.

The Benefits of RPA are the following:

It enables humans to focus on valuable tasks that require creativity and decision-making, by freeing them from monotonous tasks like data entry.

It enhances work productivity, ensuring consistent and accurate outputs across tasks and workers.

It enables quick updates by allowing the robotic process automation tool to retrieve necessary data in the background.



Augmenting the User Experiences

By incorporating effective collaboration and efficient projects, our specialized team provides irresistible UI/UX designs providing a user experience striving for better results.

These are the design segments that we serve:



High-fidelity Prototype



Cross-Platform Compatibility



Mobile & Web User Interface Design



Wireframes



Software Redesign

Workforce Management

Discover the true potential of NICE WFM
Maximize ROI from NICE WFM

FutureSoft provides comprehensive support services and training programs to help customers effectively use NICE IEX WFM and stay updated on the latest technology changes.



Skill your Workforce Management arsenal, to conquer shrinkage & non-conformance



About Us



Started in 1988, FutureSoft India was born with the idea of making IT happen.

At FutureSoft, we imagine, create and deliver. Our team of innovative thinkers, academic coders, and analytical leaders is here to create a unique business experience for you. Our solutions are treated as tools to construct routes for the growth of your company.

We keep our head strong and believe in going on. Initiated with a few services, we now offer a leaflet of several digital solutions & services.

- **Cross Functional Skills**
- **Multi Platform Expertise**
- **Focused Family of 850+ people**
- **Satisfied clients, our best spokesperson**
- **Your reliable Technology Partner**

30+ years of dependability



“Where timely deliverables are Non negotiable”



FUTURISTIC → FOCUSED → FLEXIBLE



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